## PATIENT INVOLVEMENT IN DECISION MAKING: A STRATEGIC IMPERATIVE FOR ALL STAKEHOLDERS

NICOLA BEDLINGTON VHCL LECTURE 16 SEPTEMBER 2019

#### Presentation

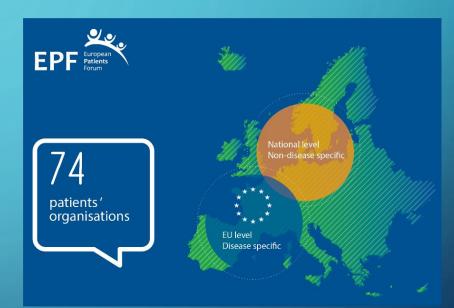
- A little about me
- Introduction to the European Patients Forum
- Status of patient organisations and added value
- Impact of patient leadership at EU level
  - Policy, regulatory, research
- Impact of patient leadership at national level
- Patients as conveners in policy environments
  - Patient Access Partnership, #Data Saves Lives, EU4Health
- Capability and capacity building
  - Examples from EPF
- Some personal learnings

### About EPF

- European Patients' Forum
  - Independent & non-governmental
  - Umbrella organisation
  - Active since 2003
  - EU patients' voice

#### • Members

- 74 patients' groups
- EU disease specific organisations & National patient coalitions



#### **Mission and vision**

### Vision!

"All patients with chronic conditions in Europe have equal access to high quality, patient-centred health and related care."





### Mission!

"To be the collective, influential patient voice in European health and related policies and a driving force to advance patient empowerment and patient access in Europe."

### The Added Value of Patient Organisations – a survey and publication

280 respondents : Policy & Advocacy

- Provide the "end-user perspective"- POs help policy-makers understand the experience of living with a disease or condition;
- Active at all stages of policy development and in a range of institutional settings;
- Work across a range of policies;
- Contribute to more nuanced and balanced policy-making, based on fairness and equity





### Top 4 advocacy activities reported:

- Monitoring policies and informing members (72%);
- Responding to consultations (72%);
- Meeting with decisionmakers (76%);
- Participating in advisory bodies (EU or national) (76%).

### Huge discrepancies reported by POs

Inequities in the patients' voice

The European environment – 'Brussels' – openness to the patients' voice

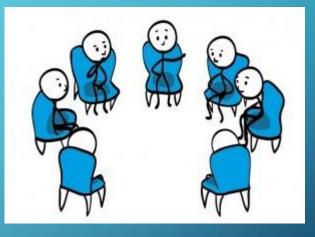
 Generally, in Western Europe, culture of patient and citizens' involvement more advanced, and thus recognised and resourced

 CEE – political backdrop often reflects the status and influence of patient organisations

But, profound complexities and challenges can sometimes fast-track
solutions – Bulgaria, Lithuania

### Some challenges

- Lack of, and unpredictability of resources & funding, lack of unrestricted funding
- Credibility & alleged lack of independence
- Professionalisation vs. representativeness
- Emergence of new 'on-line patient communities'
- Overcoming the culture of tokenism, cronyism
- Lack of performance measurement or rather lack of knowledge on how to measure the impact of patient organisations?



### Some drivers

- Leadership
- Strategic, anticipatory approach
- Collaboration with other patient groups and other communities
  - Solidarity
  - Shared learning
  - Effective use of resources
- Structured Capacity –building
- Alliances with the broader health stakeholder community
- Explicit commitment to transparency



### PATIENTS' INCREASING ROLE







**Public perception** 



**Competent authorities** 



**Policy** makers



Research ethics committees



HTA agencies and committees



**Clinical research** 

### PATIENT INVOLVEMENT IN HEALTH POLICY

Pharmacovigilance Directive (Direct Patient Reporting of Adverse Events) Collaborating with Community Pharmacists



### PATIENT INVOLVEMENT IN HEALTH POLICY

#### **Clinical Trials Regulation**

- Informed consent
- Transparency

Collaboration with 'AllTrials'

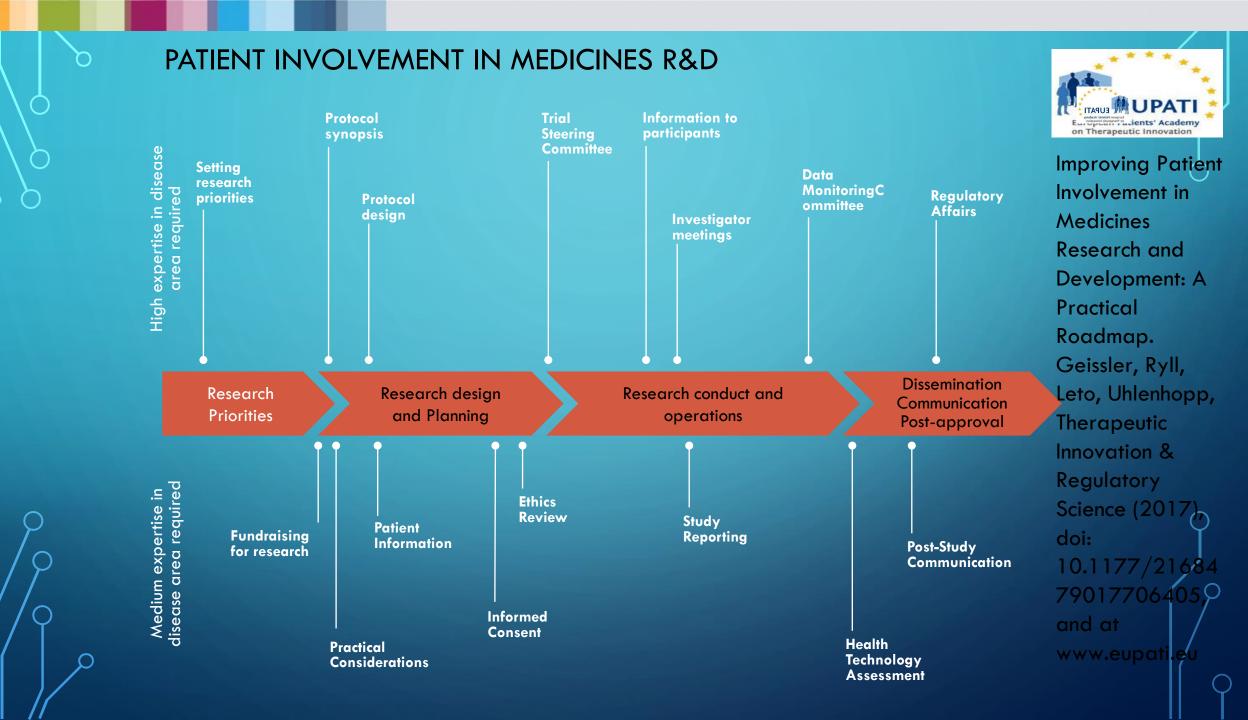


### PATIENT INVOLVEMENT IN HEALTH POLICY

Exchange of expertise, know how, leap-frogging, 'soft policy'

- patient safety,
- quality of care,
- digital health,
- patient empowerment,
- patient access, etc





### EUROPEAN PATIENTS' ACADEMY (EUPATI) – A GAME CHANGER

Launched Feb 2012 as a Public Private Partnership,

Funded by the Innovative Medicines Initiative coordinated by the European Patients' Forum.

Builds competencies & expert capacity



See http://www.eupati.eu

Reliable knowledge and materials on medicines R&D

- EUPATI Toolbox in 12 languages, >2 million users from 217 countries
- EUPATI Patient Expert Training Course (58 disease areas, 31 European countries, course 3 complete)
- National Platforms in 18 European countries

### PARADIGM -PATIENT ENGAGEMENT

 builds on EUPATI's guidance documents and processes



 provides a framework that will enable structured, effective, meaningful, ethical, innovative, and sustainable patient engagement and demonstrates the 'return on the engagement'

develops **processes and** a **set of metrics** to measure the impact of patient engagement

### From policy to practice

**PARADIGM Patients Active in Research and Dialogues** for an Improved Generation of Medicines

### Particular emphasis on vulnerable groups

- People with Alzheimer's Alzheimer Europe
- Children and Young People with Chronic Diseases St Joan de Deu Hospital, Barcelona



Research and priority setting





Early dialogues with regulators and HTA bodies



### PATIENTS' INFLUENCE AT NATIONAL LEVEL RECENT EXAMPLES

### **BULGARIA- NATIONAL PATIENTS COALITION**

- White Paper on Personalised Medicines – A roadmap for integrating innovation in the 21<sup>st</sup> Century
- Consultation with members
- Dialogue with Government and other stakeholders

- Campaign on Vaccination
- Specific vulnerability of patients
- Collaboration with government to ensure vaccination policy works
- Patient organisation agent of public health

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### NATIONAL VOICES UK

- Letter to the Government on the implications of BREXIT on patients
  - Medicine shortages
  - Public Health crises know no borders
  - Lack of Health Care Professionals
  - Exclusion from EU Research cooperation

 Structured debate with government, academia and other stakeholders on the positive impact of "social prescribing" from a human and economic perspective



### IRELAND

- IPPOSI Irish Platform for Patient Organisations, Science and Industry Government
- Member of the national HTA agency scientific advisory board
- Charter on Medicines Assessment and Reimbursement

- National strategy for Patient Registries in Ireland
- Citizens ' Jury Initiative on Patient Data
- Member of Ireland eHealth

Committee

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### PORTUGAL

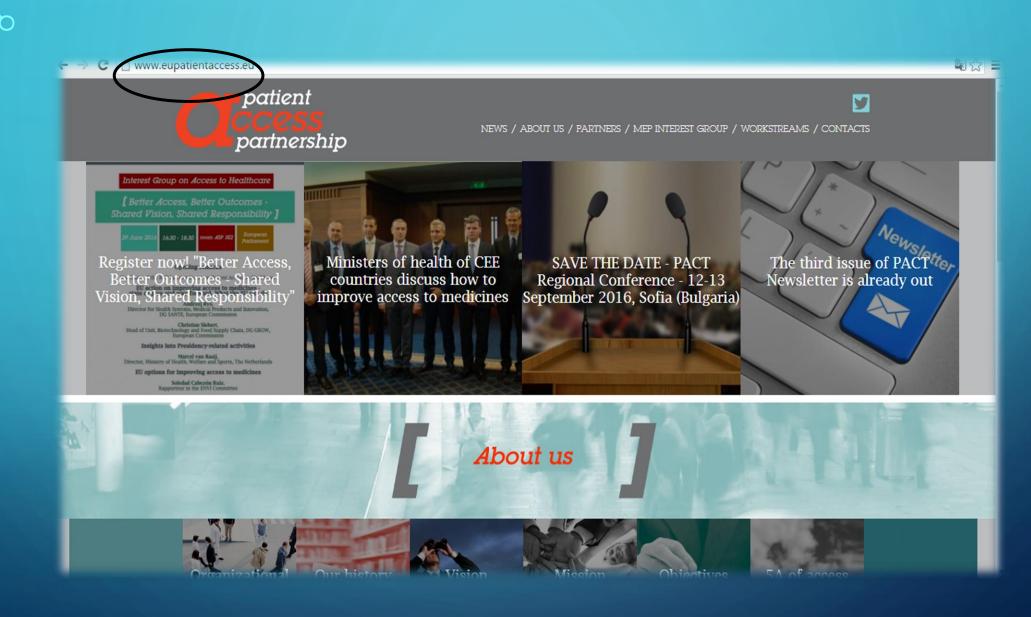
- Patient Centred Round Table on accessible Healthcare in Portugal
- Regional meeting of patients groups, authorities and NCP on the implementation of the Cross Border Healthcare Directive



- In Feb 2019 Portuguese National Health Council – an advisory body to the Ministry of Health – held its first seminar on "Public Participation: The Experience of National Health Councils",
- A <u>Charter for Public Participation in Health</u>, a collaborative initiative led by a group of Portuguese patient and user organisations, was discussed at the national parliament with two parliamentary groups.



# PATIENTS AS CONVENERS



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**Data Saves Lives** 

Vision and Mission



#### **Vision**

"A Europe where trustworthy data sharing supports health and scientific research to meet the needs of patients and address the challenges faced by our healthcare systems"

#### Mission

"To create a European Health Data Portal that will build awareness and understanding on:

why data is important;

✓ how it is used, and

✓ provide a trusted environment for dialogue about the use of health data in Europe"

#### Future of health cooperation

### EU: DO MORE FOR HEALTH!

Health is absolutely and prequivocally a core business of the EU

#### What are we asking for?

We call on the European Commission to step up coordinated EU action to tackle crossborder health challenges.

SIGN THE PETITION

226 Supporting Organisations

# EU4health





### THE VALUE OF CAPACITY BUILDING – EXAMPLES FROM EPF

### **Training for Young Patient Advocates**

In July, the third EPF Summer Training Course took place in Vienna on overcoming discrimination -

- **39** participants from **23** European countries gathered for the three-day-training
- More than **20** different chronic conditions were represented
- Age ranged between **18** and **31**, approximately **60%-40%** (female-male), majority of participants were patients themselves
- **38** participants engaged in the online follow-up post-event activities



#### **Education and Training**

Annual EPF Capacity Building Programme on Empowering Leadership and Positive Organisational Governance



#### Some learnings

The importance of solidarity, community, identity – avoidance of competition and ' disease- ranking', and thus ' divide and rule'

- Clarity of purpose strategic thinking and planning
- Evidence-based advocacy with an end goal in mind
- Using policy hooks eg Sustainable Development Goals Universal Health Coverage
- Patients in the centre natural ' convener' to bring different stakeholders together for solution oriented discussions BUT
- POs should not become ' institutionalised' or comfortable , but powerful change agents
- Advocacy then implementation- full circle approach is key

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#### Some learnings

- Integrity, independence, transparency and credibility with all partners not only PHARMA
- Ownership of the narrative and terminology –words matter !
- Economic arguments alongside the human factor a powerful blend
- Capacity building akin to continuous professional development a one off event will not do it
- Good practice exchange , replication , scale up how to systemise this
- Learning, monitoring and evaluation and application
- Patient involvement in health systems' design and health systems' strengthening much to be learned from pl in the life cycle of medicines
- The value of Public Private Partnerships
- Trend towards pharma/technology/ digital/ data -new partnerships POs be ahead of the curve

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